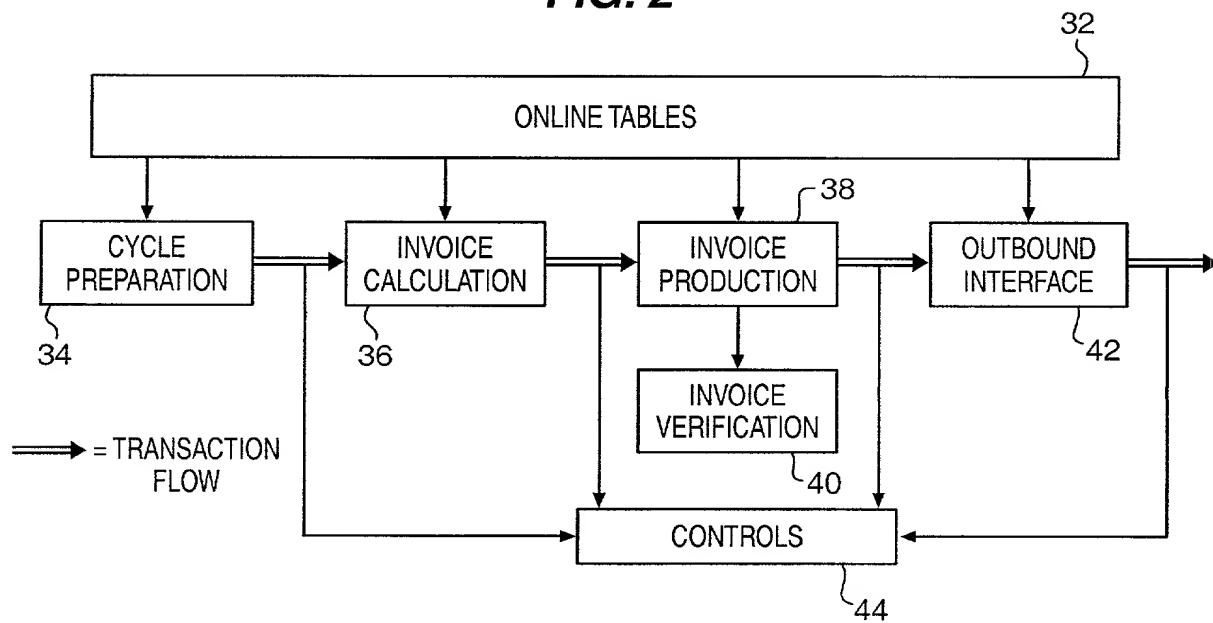
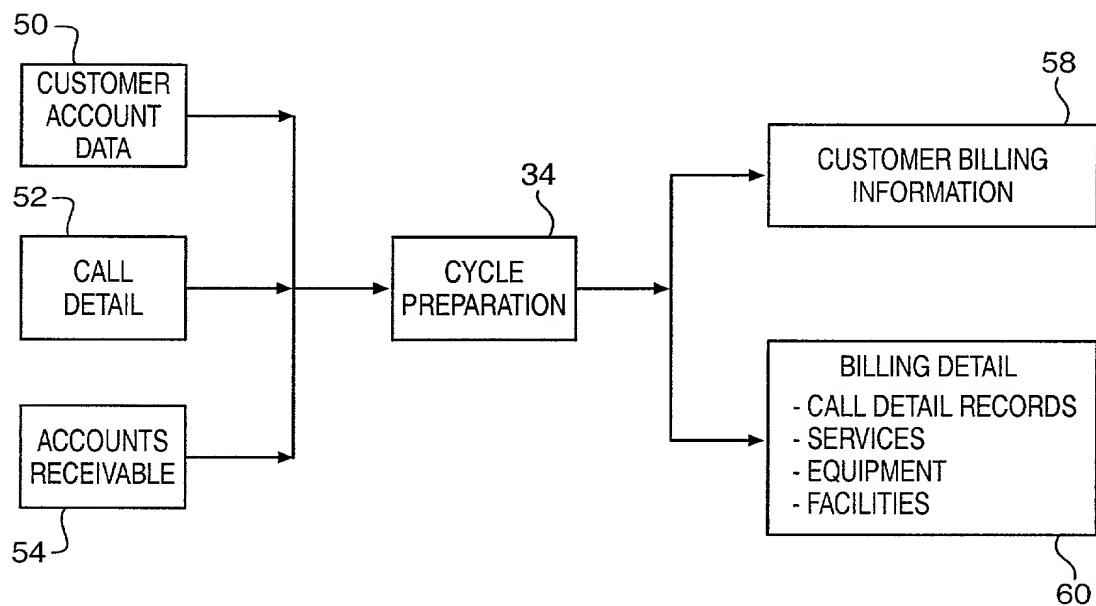


**FIG. 1**  
PRIOR ART

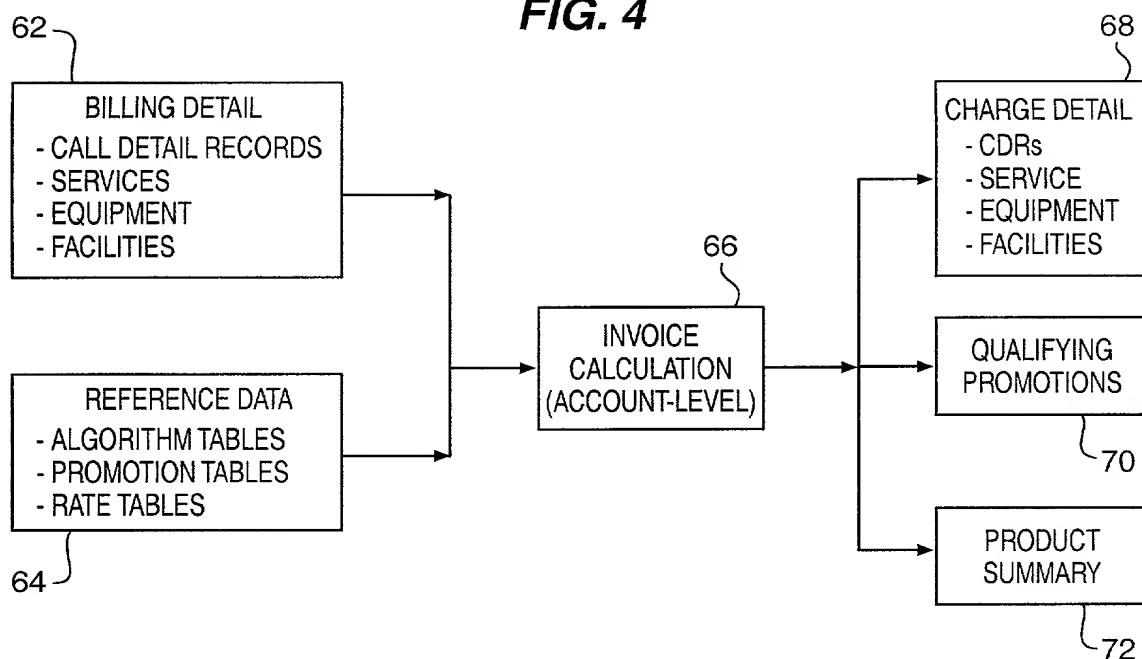
**FIG. 2**



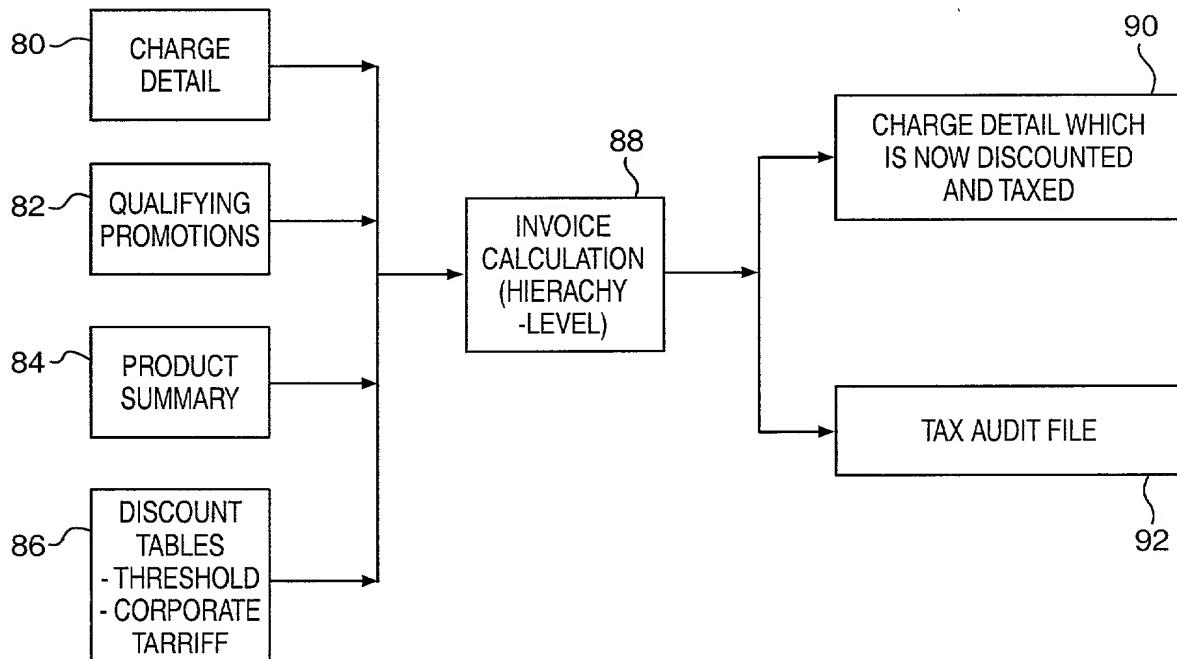
**FIG. 3**

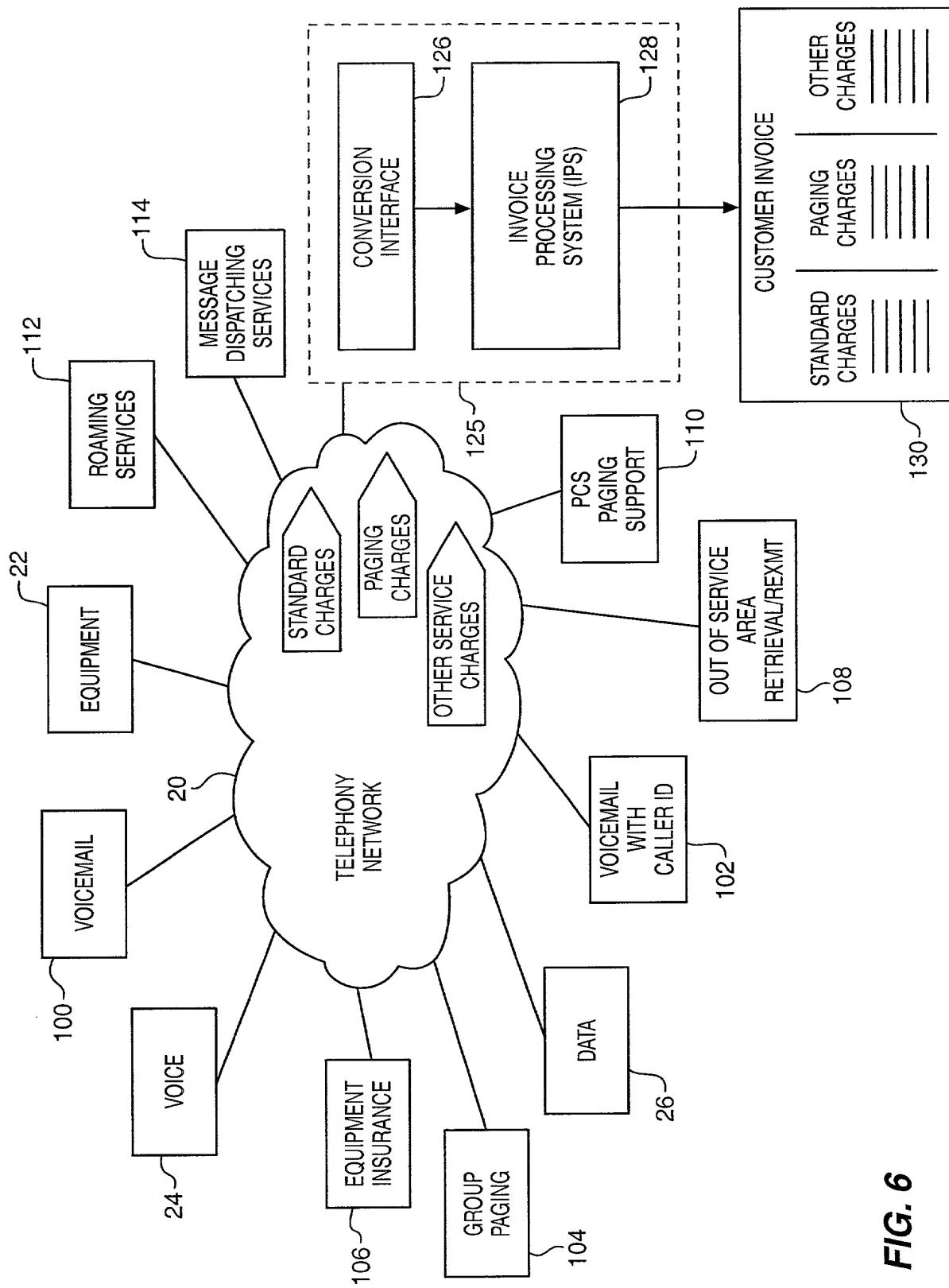


**FIG. 4**



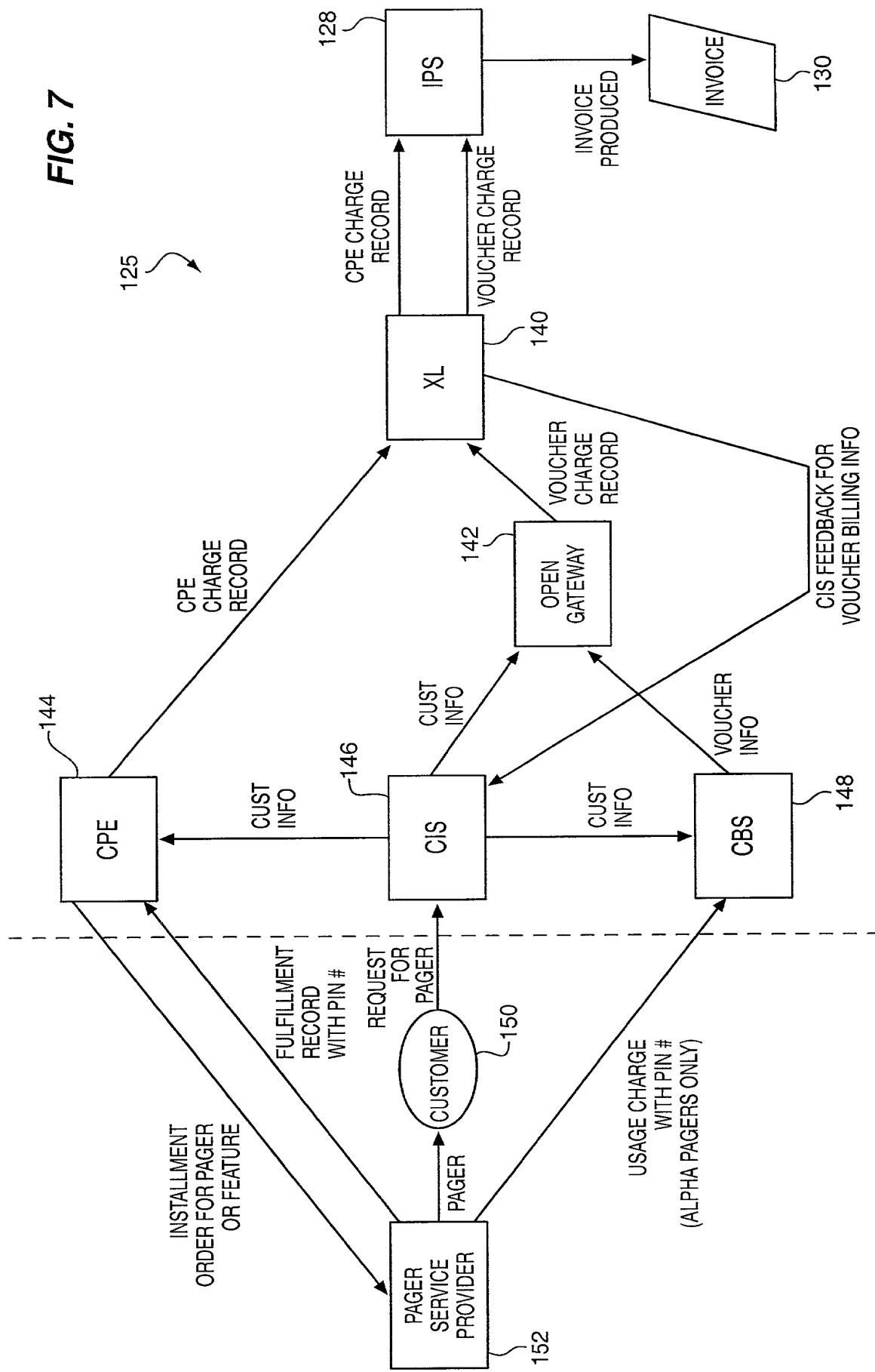
**FIG. 5**



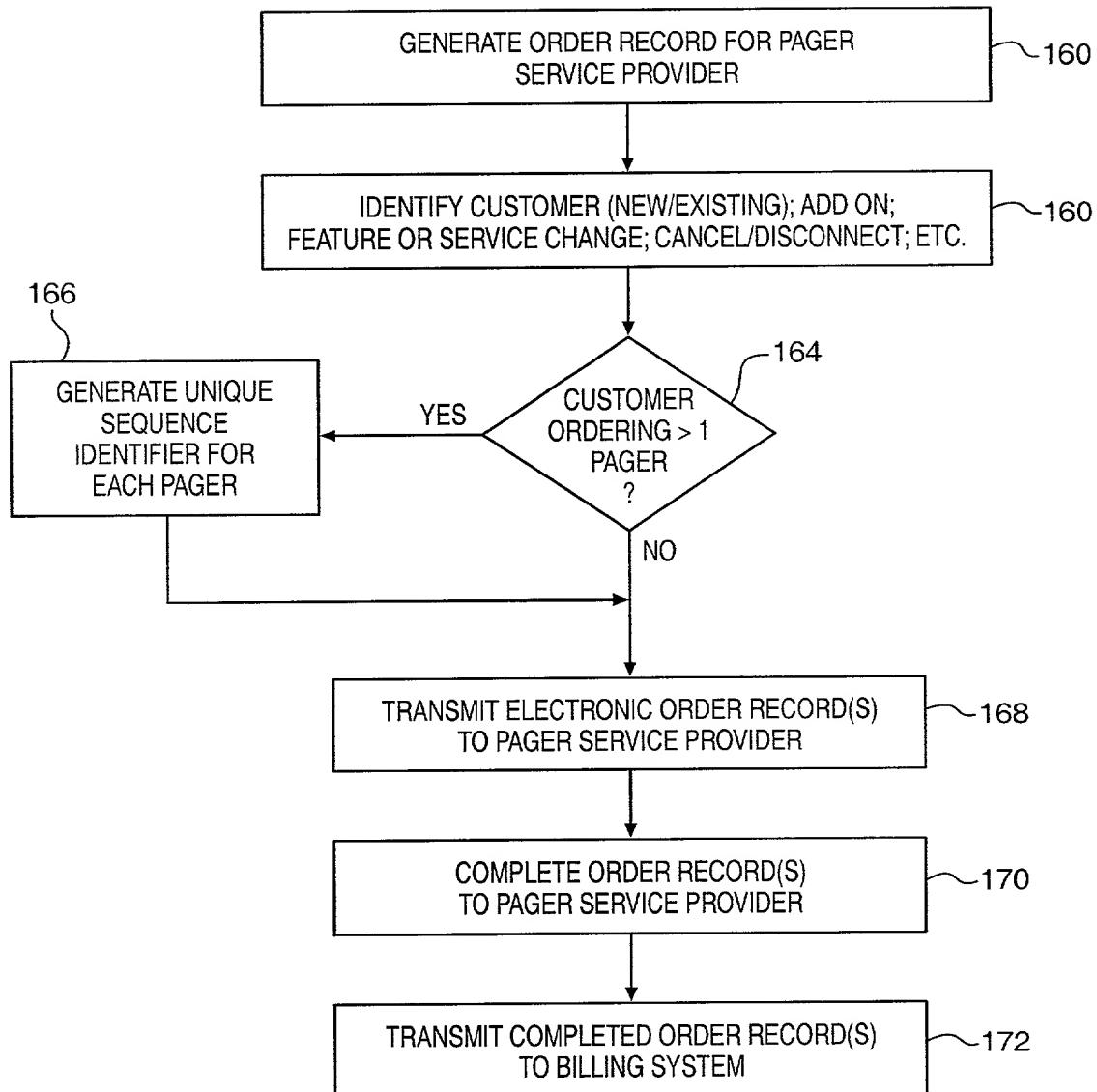


**FIG. 6**

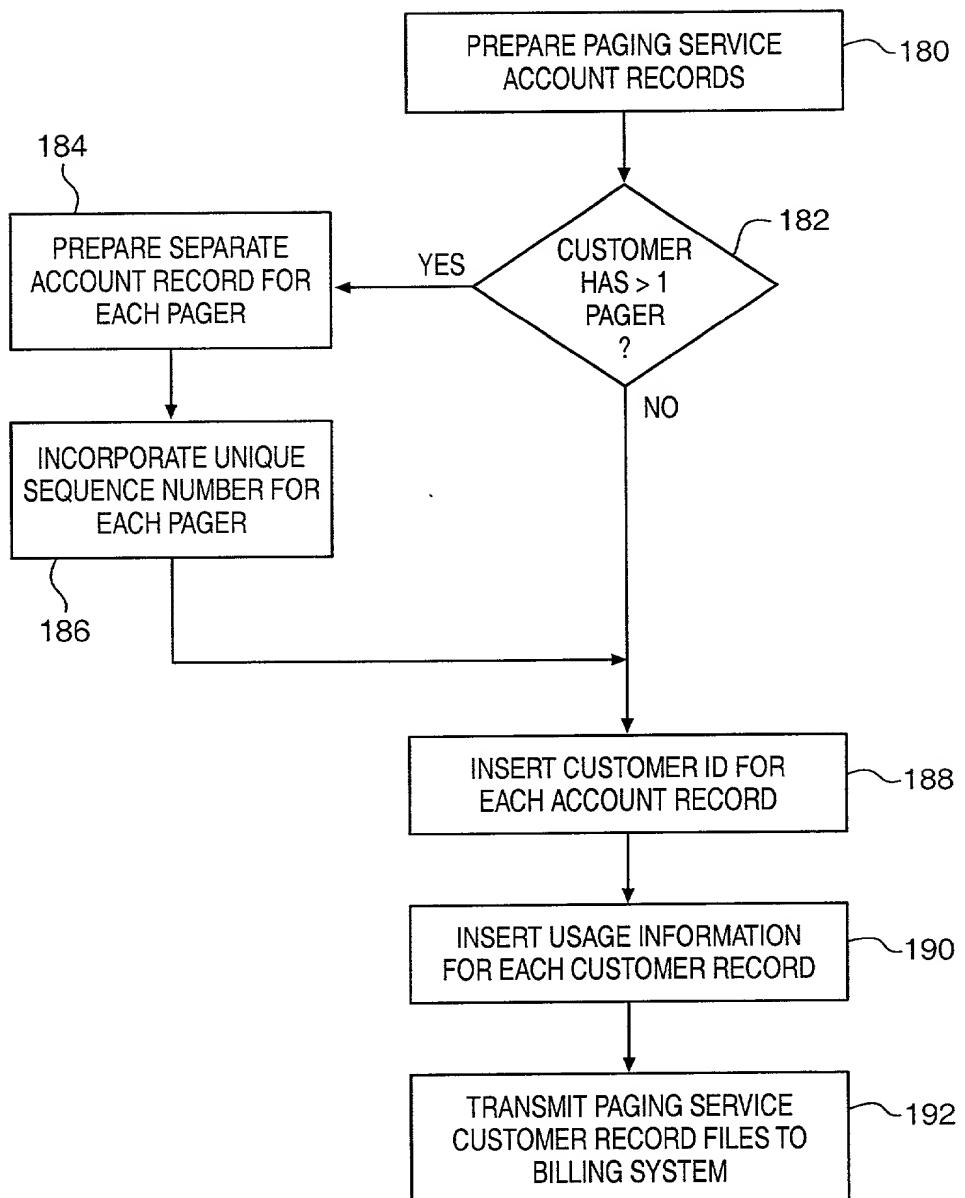
**FIG. 7**



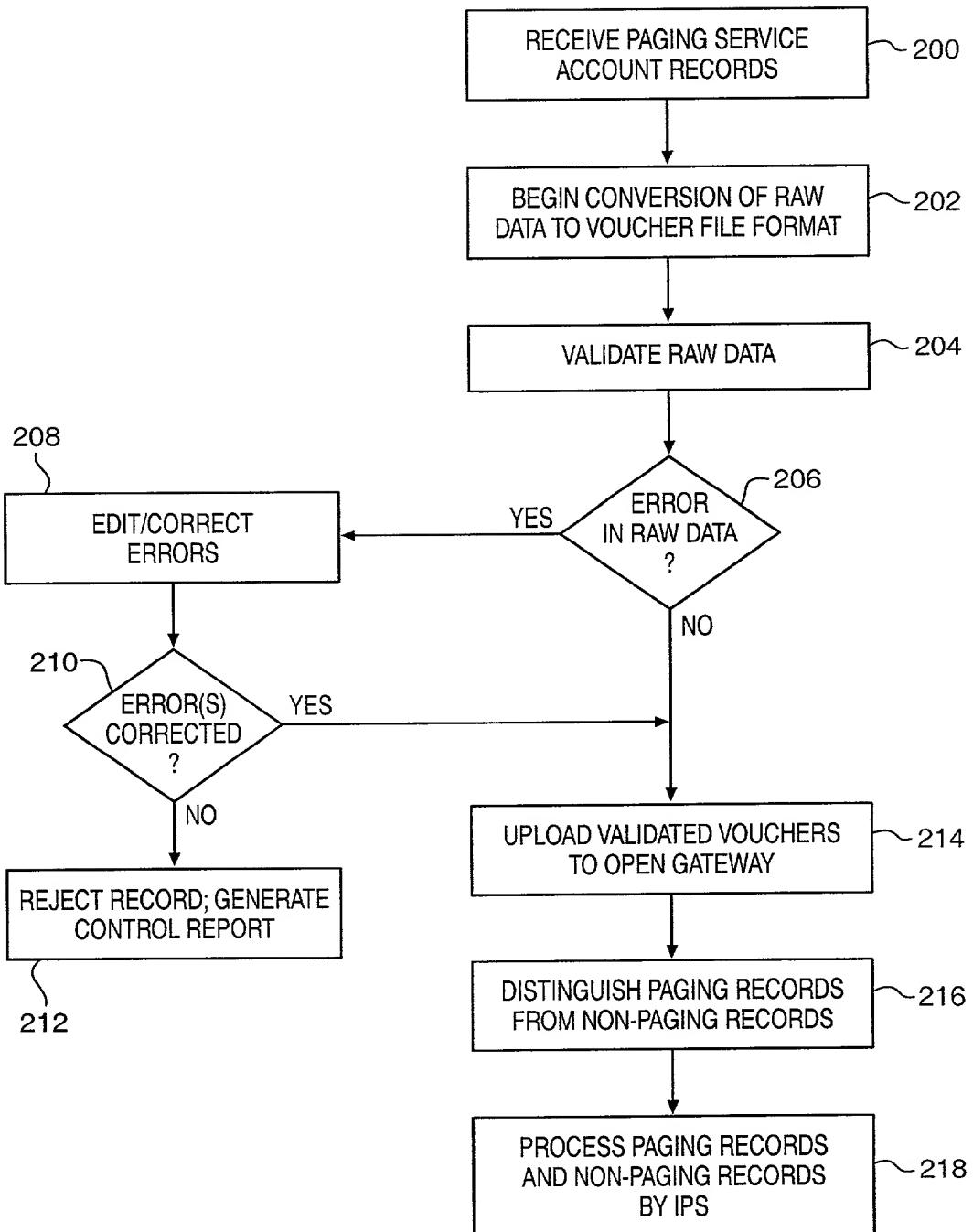
**FIG. 8**



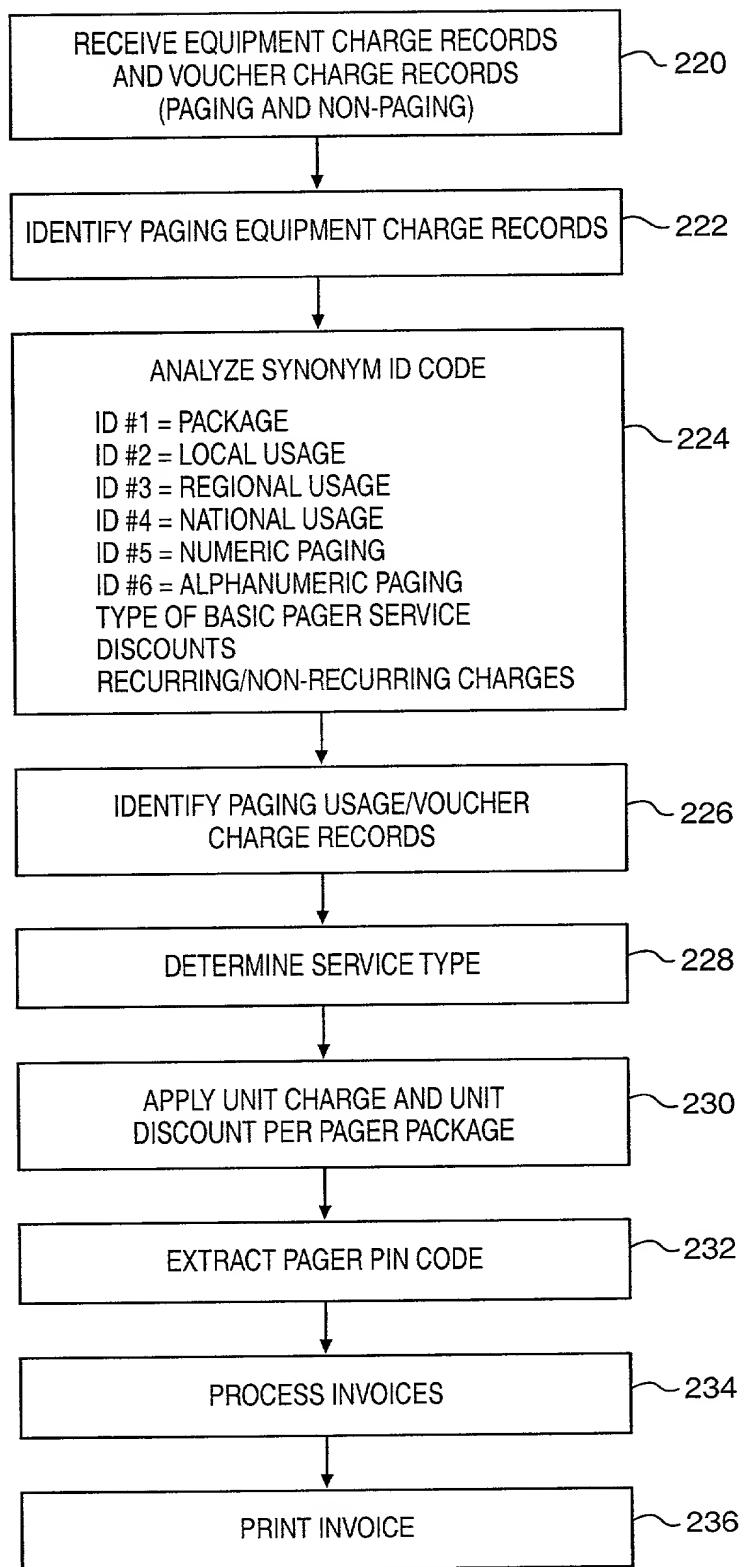
**FIG. 9**



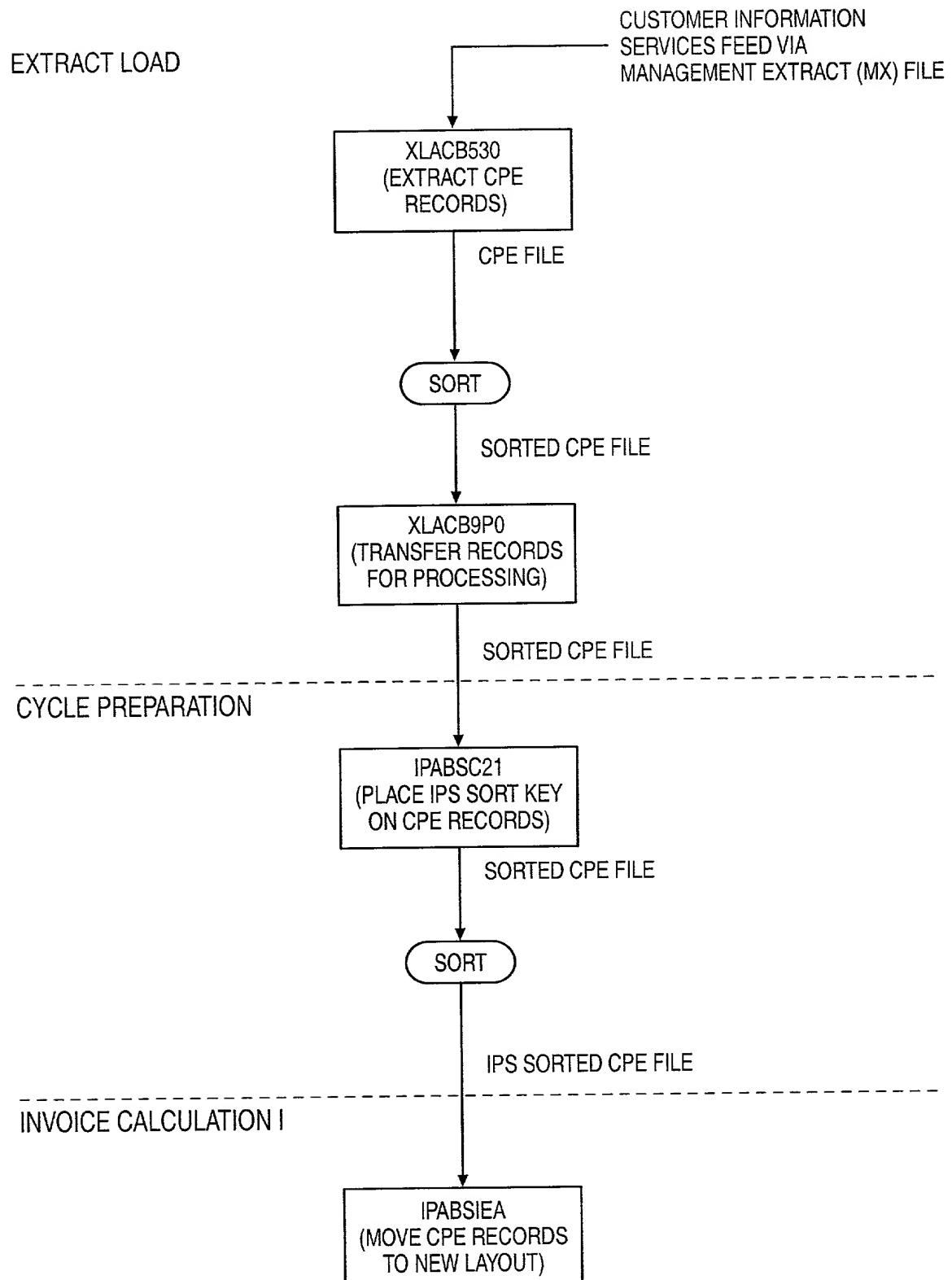
**FIG. 10**



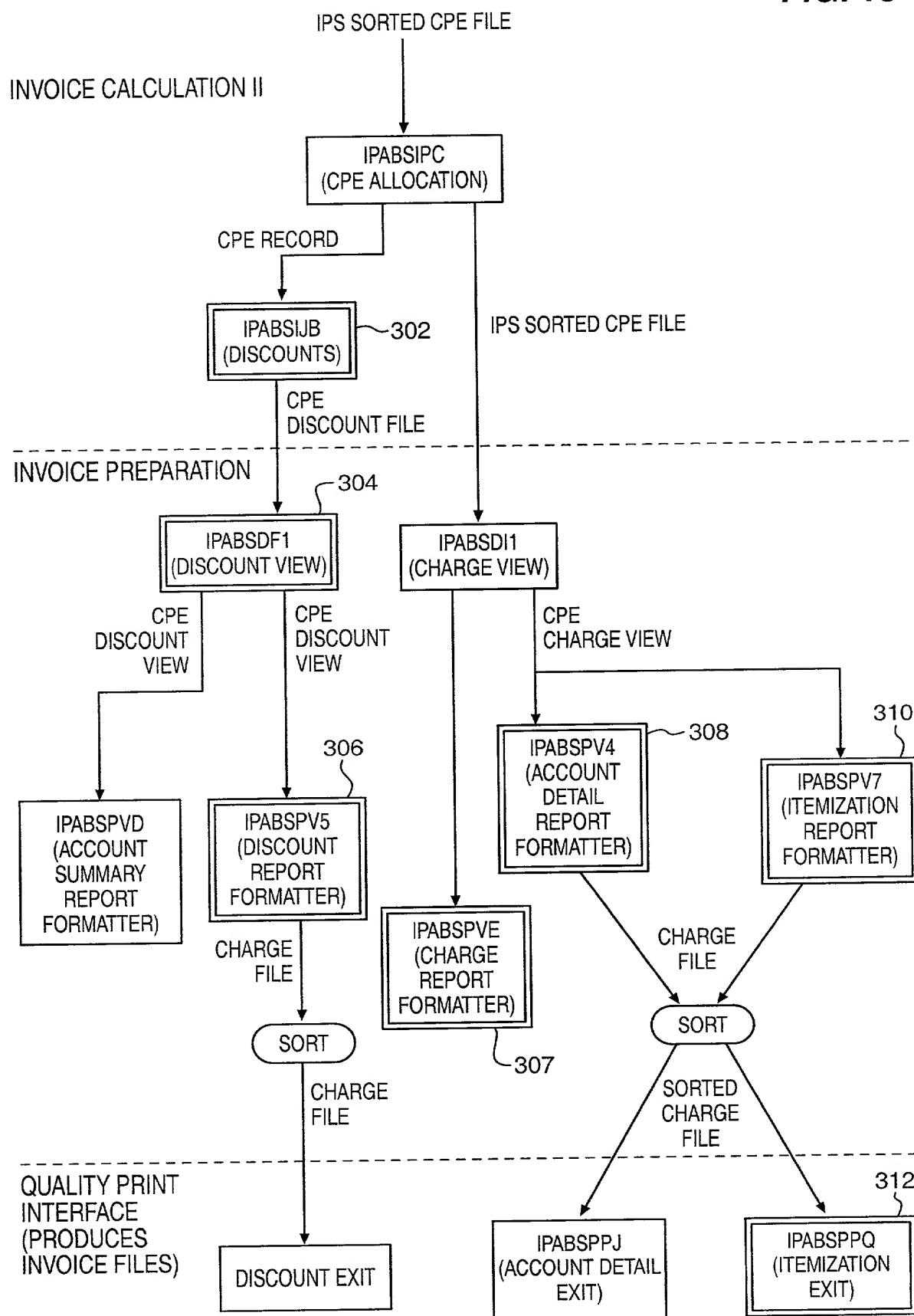
**FIG. 11**



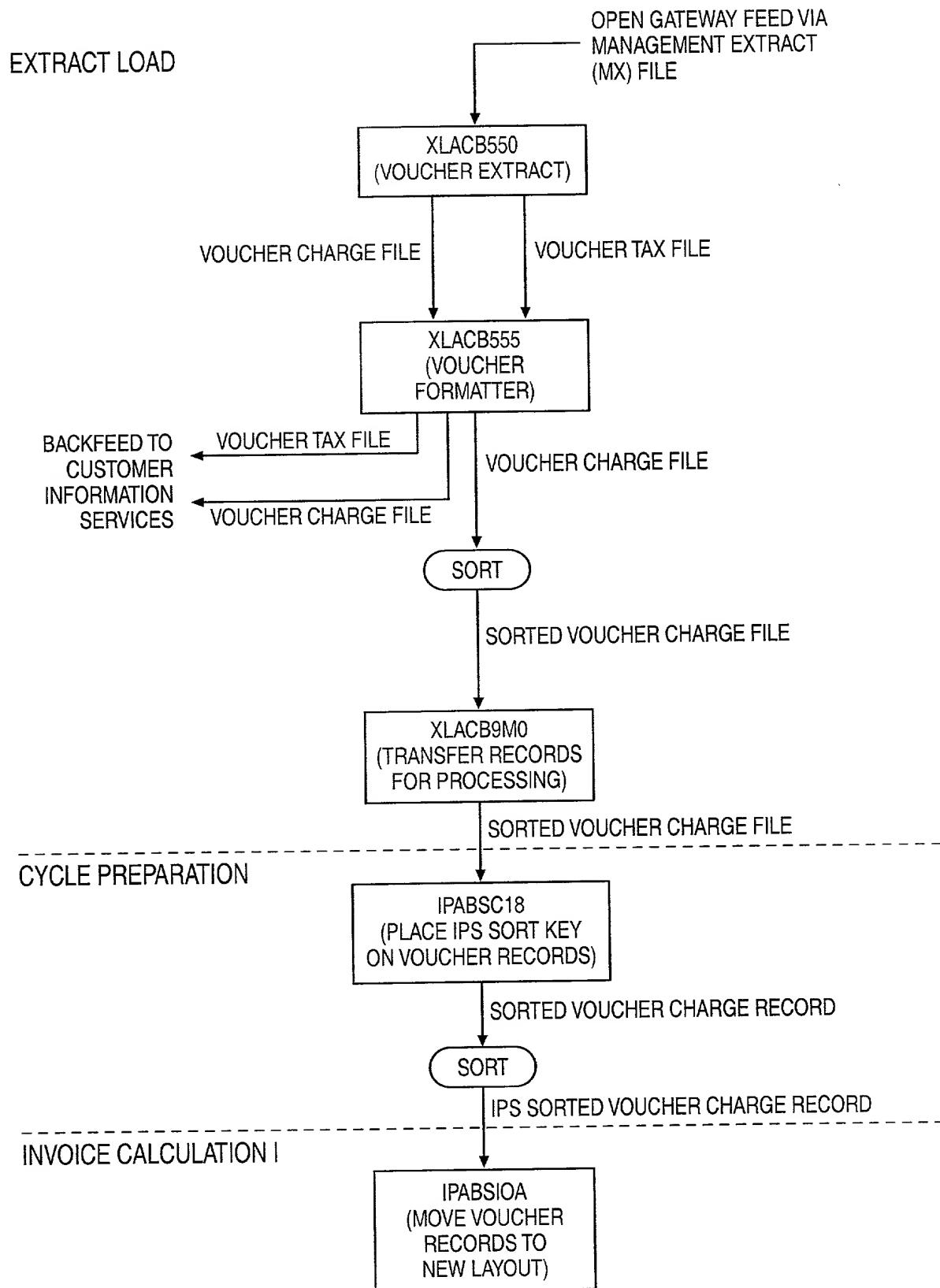
**FIG. 12**



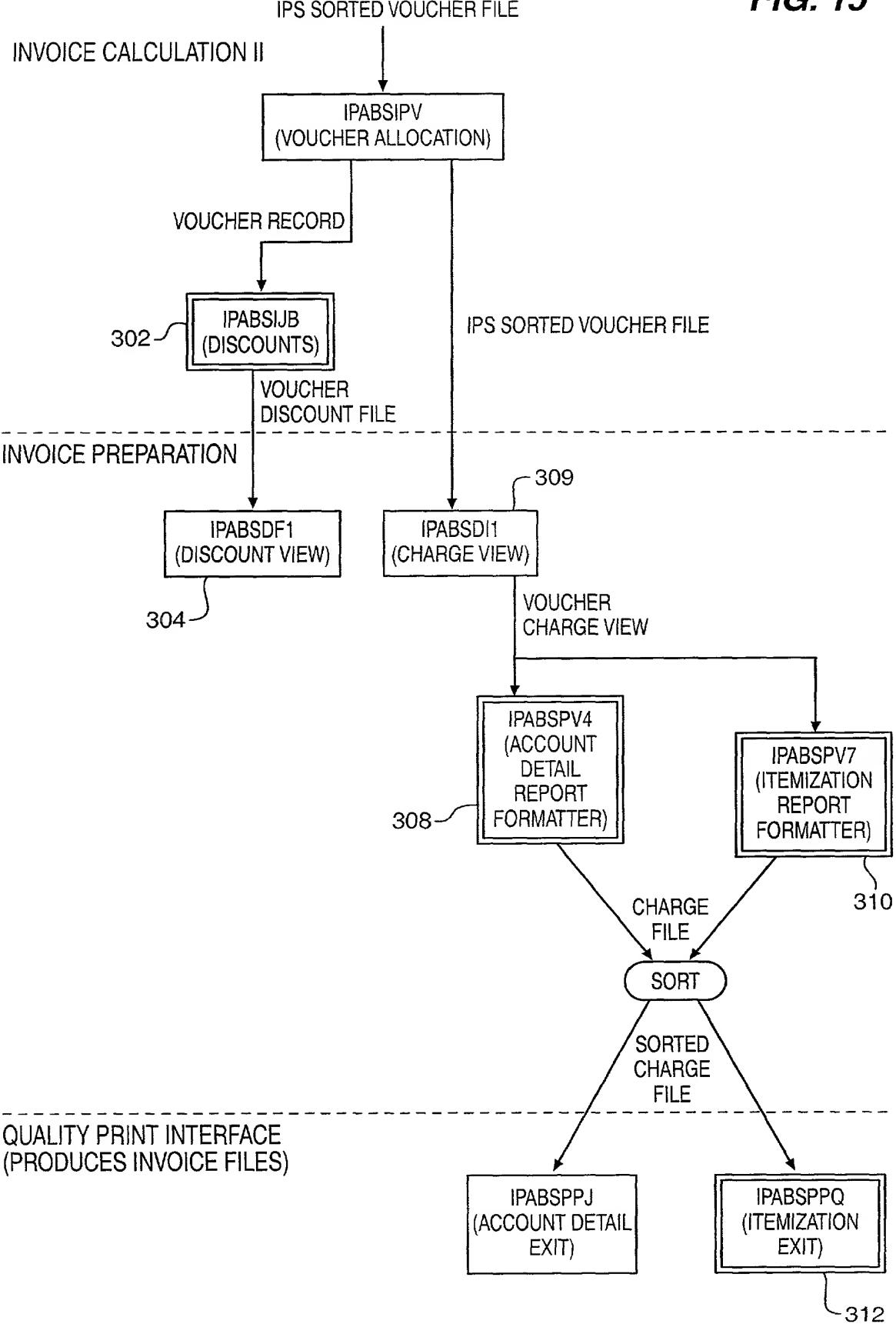
**FIG. 13**



**FIG. 14**



**FIG. 15**



## FIG. 16A

NAME ADDRESS ADDRESS2 CITY, ST. ZIP	Page: 1 Billing Period Ending: 5/15/97 Invoice Date: 4/12/97 Customer Number: XXXXXXXXX													
<i>Summary of Charges</i>														
<table border="1"><tr><th>Balance Forward</th><th>Account Adjustments</th><th>Charges</th><th>Discounts</th><th>Taxes</th><th>Current Total</th><th>Payable Upon Receipt</th></tr><tr><td>\$390.01</td><td>\$0.00</td><td>\$1,219.30</td><td>-\$12.64</td><td>\$49.48</td><td>\$1,256.14</td><td>\$1,646.15</td></tr></table>	Balance Forward	Account Adjustments	Charges	Discounts	Taxes	Current Total	Payable Upon Receipt	\$390.01	\$0.00	\$1,219.30	-\$12.64	\$49.48	\$1,256.14	\$1,646.15
Balance Forward	Account Adjustments	Charges	Discounts	Taxes	Current Total	Payable Upon Receipt								
\$390.01	\$0.00	\$1,219.30	-\$12.64	\$49.48	\$1,256.14	\$1,646.15								
<i>Important Information . . .</i>														
	** Attention! Past due balances jeopardize service. **													
ATTENTION														
-----														
Fold, then Detach and Return this Portion with Your Payment														
Customer Number: XXXXXXXXX	<table border="1"><tr><td>Payable Upon Receipt \$1,646.15</td></tr><tr><td>AMOUNT ENCLOSED \$ _____</td></tr></table>	Payable Upon Receipt \$1,646.15	AMOUNT ENCLOSED \$ _____											
Payable Upon Receipt \$1,646.15														
AMOUNT ENCLOSED \$ _____														
NAME ADDRESS ADDRESS2 CITY, ST. ZIP	Return name Return Address CITY, ST. ZIP [REDACTED]													

## FIG. 16B

NAME  
COMBINED SERVICES

Page: 2  
Billing Period Ending: 5/15/97  
Customer Number: XXXXXXXXXX

### Account Summary

#### BALANCE FORWARD

Description	Date	Amount
Previous Balance		\$390.01
BALANCE FORWARD		\$390.01

#### MULTIPLE ACCOUNT SUMMARY

Account	Charges	Discounts	Taxes	Total
NAME COMBINE SERVICES 840946563	\$70.00	\$.00	\$3.45	\$73.45
NAME CLARITY - SWITCHED 2 YR 142238123	33.12	-1.33	2.86	34.65
NAME CLARITY ATLANTIC - DEDICATED 2 YR 142238123	455.27	-3.53	3.86	455.70
NAME BUSINESS PAGING 157144138	660.91	-7.78	39.21	692.34
CURRENT TOTAL	\$1,219.30	-\$12.64	\$49.48	\$1,256.14
TOTAL AMOUNT DUE - Payable Upon Receipt				\$1,646.15

### Account Detail

NAME  
COMBINED SERVICES  
ACCOUNT #: XXXXXXXXX

#### CHANGES

	Amount
LONG DISTANCE MONTHLY CHARGES	\$10.00
SUMMARY OF CHARGES REPORT	10.00
DETAIL OF CHARGES REPORT	25.00
FONVIEW FOR WINDOWS-W/PAPER INVOICE	25.00
CLARITY SERVICE FEE	\$70.00
TOTAL CHARGES	\$70.00
CURRENT MONTH SUBTOTAL	

#### TAXES

STATE SALES TAX	\$2.70
FEDERAL EXCISE TAX	.75
TOTAL TAXES	\$3.45
CURRENT TOTAL - ACCOUNT # XXXXXXXXX	\$73.45

FIG. 16C

NAME  
CLARITY - SWITCHED 2 YR  
ACCOUNT #: YYYYYYYYYYYY

Page: 3  
Billing Period Ending: 5/15/97  
Customer Number: XXXXXXXXX

### *Account Detail*

## CHARGES

CLARITY - SWITCHED 2 YR	Calls	Minutes	Amount
International	2	12.5	\$13.30
Operator Service	3	9.0	19.82
<b>TOTAL CHARGES</b>	<b>5</b>	<b>21.5</b>	<b>\$33.12</b>

## DISCOUNTS

<u>CUSTOMER COUNTRY DISC:</u>	UNITED KGDM	-\$1.33
<u>TOTAL DISCOUNTS</u>		-\$1.33
<u>CURRENT MONTH SUBTOTAL</u>		\$31.79

## **TAXES**

STATE SALES TAX	\$1.91
FEDERAL EXCISE TAX	.95
<b>TOTAL TAXES</b>	<b>\$2.86</b>
 <b>CURRENT TOTAL - ACCOUNT #:</b> YYYYYYYYYY	 <b>\$34.65</b>

### *Itemization of Calls*

ORIGINATING NUMBER: 201 555-0776

Nbr	Date	Time	*	Called Location	Called Nbr	Minutes	Charges
1	2/13/97	3:45 PM	D	NEW YORK NY	212 555-2330	6.0	\$5.42
STATION/STATION From JERSEY CITY, NJ 201 555-0776							
TOTAL FOR 201 555-0776						6.0	\$5.42

ORIGINATING NUMBER: 201 555-0801

2 2/18/97 11:18 AM D SWITZERLAND SL 41223180130 1.0 \$6.40  
STATION/STATION From JERSEY CITY, NJ 201 555-0801  
TOTAL FOR 201 555-0801 6.0 \$6.40

ORIGINATING NUMBER: 201 555-0807

3 2/11/97 7:00 AM D UNITEDKGDM UK 441712481164 4.7 \$5.13  
TOTAL FOR 201 555-0807 4.7 \$5.13

ORIGINATING NUMBER: 201 555-0950

4 2/18/97 10:55 AM D SWITZERLAND SL 41223180130 2.0 \$8.00  
STATION/STATION From JERSEY CITY, NJ 201 555-0950

**TOTAL FOR 201 555-0950**

ORIGINATING NUMBER: 201 555-1057

**TOTAL FOR 2015EE-1053**

**TOTAL ITEMIZATION OF CALLS - ACCOUNT # YYYYYYYYYY** 21.5 \$33.12

\* = The rate in effect at the beginning of the call.

\* = The rate in effect at the beginning of the call.  
For a description of rate periods, please see terms and conditions.

## FIG. 16D

NAME CLARITY ATLANTIC - DEDICATED 2 YR ACCOUNT #: YYYYYYYYYY	Page: 4 Billing Period Ending: 5/15/97 Customer Number: XXXXXXXXX																																																																																																																				
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REFERENCE ID:5869469																																																																																																																					
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## FIG. 16E

NAME BUSINESS PAGING Account #: ZZZZZZZZZZ	Page: 5 Billing Period Ending: 5/15/97 Customer Number: XXXXXXXXX																														
<i>Account Detail</i>																															
<b>CHARGES</b>																															
<table border="0"> <tr> <td>PAGING</td> <td>Quantity</td> <td>Amount</td> </tr> <tr> <td>ALPHANUMERIC LOCAL PAGING</td> <td>4</td> <td>\$77.19</td> </tr> <tr> <td>NUMERIC LOCAL PAGING</td> <td>3</td> <td>27.30</td> </tr> <tr> <td>ALPHANUMERIC NATIONAL PAGING CREDIT</td> <td>2</td> <td>-68.50</td> </tr> <tr> <td>NUMERIC NATIONAL PAGING</td> <td>5</td> <td>120.00</td> </tr> <tr> <td>ALPHANUMERIC REGIONAL PAGING</td> <td>3</td> <td>109.20</td> </tr> <tr> <td>NUMERIC REGIONAL PAGING</td> <td>3</td> <td>67.98</td> </tr> <tr> <td>OPERATOR DISPATCH CHARGES</td> <td>1</td> <td>1.50</td> </tr> <tr> <td>OTHER FEATURES/SERVICES/FEES</td> <td>18</td> <td>58.70</td> </tr> </table>		PAGING	Quantity	Amount	ALPHANUMERIC LOCAL PAGING	4	\$77.19	NUMERIC LOCAL PAGING	3	27.30	ALPHANUMERIC NATIONAL PAGING CREDIT	2	-68.50	NUMERIC NATIONAL PAGING	5	120.00	ALPHANUMERIC REGIONAL PAGING	3	109.20	NUMERIC REGIONAL PAGING	3	67.98	OPERATOR DISPATCH CHARGES	1	1.50	OTHER FEATURES/SERVICES/FEES	18	58.70			
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800/PIN ALPHA RETRIEVAL	4/16/97 - 5/15/97	2.00																													

## FIG. 16F

NAME  
BUSINESS PAGING  
Account #: ZZZZZZZZZZ

Page: 6  
Billing Period Ending: 5/15/97  
Customer Number: XXXXXXXXX

### Itemization of Charges

PAGING ID: NNNNNNNNNN

	Billing Period	Amount
800/PIN ALPHA RETRIEVAL	5/16/97 - 6/15/97	\$2.00
<b>TOTAL FOR: NNNNNNNNNN</b>		<b>\$114.65</b>

PAGING ID: NNNNNNNNNN

	Billing Period	Amount
NUMERIC REGIONAL UNBUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$18.18
NUMERIC REGIONAL UNBUNDLED PAGER RENTAL	4/16/97 - 5/15/97	24.90
NUMERIC REGIONAL UNBUNDLED PAGER RENTAL	5/16/97 - 6/15/97	24.90
PERSONAL 800 PAGER PROTECT NUMERIC RETR	3/25/97 - 4/15/97	7.25
PERSONAL 800 PAGER PROTECT NUMERIC RETR	4/16/97 - 5/15/97	7.25
PERSONAL 800 PAGER PROTECT NUMERIC RETR	5/16/97 - 6/15/97	7.25
<b>TOTAL FOR: NNNNNNNNNN</b>		<b>\$87.77</b>

PAGING ID: AAAAAAAA

	Billing Period	Amount
NUMERIC NATIONAL BUNDLED PAGER RENTAL	3/25/97 - 4/01/97	\$8.10
NUMERIC NATIONAL BUNDLED PAGER RENTAL	4/02/97 - 5/01/97	30.00
800/PIN PAGER PROTECTION	3/25/97 - 4/15/97	1.10
800/PIN PAGER PROTECTION	4/16/97 - 5/15/97	1.50
800/PIN PAGER PROTECTION	5/16/97 - 6/15/97	1.50
<b>TOTAL FOR: AAAAAAAA</b>		<b>\$42.20</b>

PAGING ID: BBBBBBBB

	Billing Period	Amount
NUMERIC NATIONAL BUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$21.90
NUMERIC NATIONAL BUNDLED PAGER RENTAL	4/16/97 - 5/15/97	30.00
NUMERIC NATIONAL BUNDLED PAGER RENTAL	5/16/97 - 6/15/97	30.00
800/PIN PAGER PROTECTION	3/25/97 - 4/15/97	1.10
800/PIN PAGER PROTECTION	4/16/97 - 5/15/97	1.50
800/PIN PAGER PROTECTION	5/16/97 - 6/15/97	1.50
<b>TOTAL FOR: BBBBBBBB</b>		<b>\$86.00</b>

PAGING ID: CCCCCCCC

	Billing Period	Amount
NUMERIC LOCAL BUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$7.30
NUMERIC LOCAL BUNDLED PAGER RENTAL	4/16/97 - 5/15/97	10.00
NUMERIC LOCAL BUNDLED PAGER RENTAL	5/16/97 - 6/15/97	10.00
800/PIN PAGER PROTECTION NUMERIC RETRIEV	3/25/97 - 4/15/97	1.64
800/PIN PAGER PROTECTION NUMERIC RETRIEV	4/16/97 - 5/15/97	2.25
800/PIN PAGER PROTECTION NUMERIC RETRIEV	5/16/97 - 6/15/97	2.25
<b>TOTAL FOR: CCCCCCCC</b>		<b>\$33.44</b>

PAGING ID: DDDDDDDD

	Billing Period	Amount
ALPHA LOCAL UNBUNDLED PAGER RENTAL	3/14/97 - 3/15/97	\$2.48
ALPHA LOCAL UNBUNDLED PAGER RENTAL	3/16/97 - 4/15/97	24.90
ALPHA LOCAL UNBUNDLED PAGER RENTAL	4/15/97 - 6/15/97	24.90
ALPHA LOCAL UNBUNDLED PAGER RENTAL	5/16/97 - 6/15/97	24.90
<b>TOTAL FOR: DDDDDDDD</b>		<b>\$77.19</b>

## FIG. 16G

NAME  
BUSINESS PAGING  
Account #: ZZZZZZZZZZ

Page: 7  
Billing Period Ending: 5/15/97  
Customer Number: XXXXXXXXX

### *Itemization of Charges*

PAGING ID: EEEEEEEEEE

	<i>Billing Period</i>	<i>Amount</i>
ALPHA NATIONAL BUNDLED PAGER RENTAL CREDI	4/04/97 - 4/15/97	-\$18.50
ALPHA NATIONAL BUNDLED PAGER RENTAL CREDI	4/16/97 - 5/15/97	-50.00
PERSONAL 800 PAGER ALPHA RETRIEVAL	3/25/97 - 4/15/97	5.11
PERSONAL 800 PAGER ALPHA RETRIEVAL	4/15/97 - 5/15/97	7.00
PERSONAL 800 PAGER ALPHA RETRIEVAL	5/15/97 - 6/15/97	7.00
<b>TOTAL FOR: EEEEEEEEEE</b>		<b>-\$49.39</b>

PAGING ID: FFFFFFFFFF

	<i>Billing Period</i>	<i>Amount</i>
OPERATOR DISPATCH/3 PAGES @\$.50 EACH	4/02/97 - 5/02/97	\$1.50
<b>TOTAL FOR: FFFFFFFFFF</b>		<b>\$1.50</b>

**TOTAL ITEMIZATION OF CHARGES - ACCOUNT # ZZZZZZZZZZ** **\$660.91**